

**Incentives, Sanctions, and Service Adjustments (ISSA)
Workshop Agenda**

Day 1

- 8:30-9:30 Session I: Welcome and Introductions (60 min)
- 9:30-9:45 Break
- 9:45-10:30 Session II: Understanding Addiction for Effective Behavior Responses (45 min)
- 10:30-10:45 Break
- 10:45-11:30 Session III: Connecting the Dots: Program Structure and Participant Goals (45min)
- 11:30-12:15 Session IV: Team Breakout (45 min)
- 12:15-1:15 Lunch
- 1:15-2:00 Session V: Response Strategies: Using Incentives to Address Participant Behavior (45 min)
- 2:00-2:30 Session VI: Breakout by Discipline (30 min)
- 2:30-3:30 Session VII: Team Breakout (60 min)
- 3:30-3:45 Break
- 3:45-4:15 Session VIII: Response Strategies: Using Service Adjustments to Address Participant Behavior (30 min)
- 4:15-5:00 Session IX: Team Breakout (45 min)

Day 2

- 8:30-9:00 Session X: Recap – Things We Learned from Day One (30 min)
- 9:00-9:45 Session XI: Response Strategies: Using Sanctions to Address Participant Behavior (45 min)

- 9:45-10:00 Break
- 10:00-11:00 Session XII: Breakout by Team (60 min)
- 11:00-11:15 Break
- 11:15-12:00 Session XIII: Delivering the Message: A Staffing Framework for Decision Making (45 min)
- 12:00-1:00 Lunch
- 1:00-2:00 Session XIV: Team Breakout – Case Scenarios (60)
- 2:00-2:15 Break
- 2:15-3:15 Session XV: Team Breakout – Implementation Plan and Start, Stop, Continue, Change (60 min)
- 3:15-3:45 Session XVI: Wrap-up and Team Report Out (30 min)

